



# कालीन निर्यात संवर्धन परिषद CARPET EXPORT PROMOTION COUNCIL

(Set up by Ministry of Textiles, Govt of India)

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Website of Ministry of Textiles: www.texmin.nic.in

**SANJAY KUMAR**

**Executive Director-cum-Secretary**

No. CEPC/SEC/ED-CORRS/2020/

Dated: 26<sup>th</sup> June, 2020

## All Members of the CEPC

### **Sub: Launch of new DGFT platform and Digital delivery of IEC related services.**

Dear Members,

We are pleased to inform you that DGFT vide Trade Notice No. 16/2020-21 Dated: 25th June 2020, as part of Digital India programme and for Ease of Doing Business, DGFT has undertaken an initiative to revamp its services delivery mechanisms to promote and facilitate foreign trade. As a step in that direction, the first phase of a new digital platform of DGFT is scheduled to Go-Live on 13th July 2020. The platform will become accessible through the existing website: <https://www.dgft.gov.in>

In the first phase, the website will be catering to the services related to the IEC issuance, modification, amendments etc. processes along with a Chatbot (a virtual assistant) catering to queries of users. Other online modules relating to Advance Authorisation, EPCG, and Exports Obligation Discharge which are part of next phase will be rolled out subsequently after the first phase stabilizes

Members are advised to make note of the following important points with regard to the new platform design:

- i. Access to the services would be through a username and password-based system. The first-time logins/user ID may be created through a registration process on the new platform.
- ii. For user ID creation, registered mobile number/email ids of the IEC holders will be a mandatorily required. The same will be authenticated by the process of OTP/email-based authentication process.
- iii. Users would have to link their login IDs to their specific IECs. The process of linking would be available post login through Digital Signature/Aadhaar based e-Sign.
- iv. Digital Signature (DSC)/Aadhaar based e-Sign will be required for applying and modifying IEC or adding or updating the IEC-linked users. Users may take necessary actions for procuring/updating their information etc. on the DSC/Aadhaar.

The user profile can be then used by the IEC holders to engage with DGFT and its services. This will enable the user to electronically file their application related to IEC, AA, EPCG, including amendments & redemption, monitoring the status of the application, raising queries, replying to the deficiencies etc. among other services related to the Foreign Trade policy.

The users will be able to monitor the status of their applications and the pending obligations thereof. These numerous features should significantly benefit the trade community.

Members are requested to do the needful and familiarize themselves about the new platform and its features. In case of any issues/queries you may contact DGFT Helpdesk at 1800-111-550 from 9:00 am to 6:00 pm Monday to Saturday.

Copy of the trade notice is enclosed for information and record of the Members.

Regards

**SANJAY KUMAR**  
EXECUTIVE DIRECTOR

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[Click here to View Trade Notice Dated 25<sup>th</sup> June 2020](#)